



2010 MEDICAL RECORD REVIEW

To: HPM Providers
From: Health Plan of Michigan
Bulletin #: 10-0210
Date: February 17, 2010
Re: HEDIS[®] Medical Record Review 2010

Health Plan of Michigan (HPM) is in the process of collecting medical record information for its annual Health Plan Effectiveness Data Information Set (HEDIS[®]) reporting. This data collection effort is part of HPM's accreditation requirements developed by the National Committee for Quality Assurance (NCQA) and produces a standardized report set for comparison of health plans by purchasers and consumers.

HPM has contracted with The Medical Review Group (MRG) to facilitate the data collection process. Health Plan of Michigan realizes that any disruption of office routines is difficult for staff and for our members. In the past, HPM providers and their staff have always been helpful, supportive and allowed the nurse abstractors access to necessary documentation.

The staff of the Medical Review Group may contact your office to schedule a time that is convenient for you if your office is selected to provide medical records for abstraction. To limit disruption, your participation may only involve faxing one or two records rather than a full review in your office.

We appreciate your cooperation in this effort. By gathering this type of information, we will make significant strides toward improving the health and well being of our plan enrollees. If you have any questions about this process please call HPM at 1-888-773-2647.