



CLARIFICATION ON 15-DAY READMISSIONS

To: All HPM Providers
From: Provider Services
Bulletin #: 06-0606
Date: June 2006
Re: 15 Day Readmissions

HEALTH PLAN OF MICHIGAN, INC.

15 Day Readmit Process

Health Plan of Michigan (HPM) strives to perform due diligence for inpatient requests. In order to improve communications with inpatient facilities concerning potential 15 day readmits, HPM has enacted the following process.

For patients determined to meet inpatient admission criteria at a facility where the patient was discharged within the last 15 days and the criteria for inpatient admission appears related to the first admission the following process is offered by HPM for concurrent review. (For facilities not interested in concurrent review, post service review and appeal remains available.) Facilities may request concurrent review at the time of admission

1. The HPM reviewer will notify the hospital that the admit is a potential 15 day readmit
2. The HPM reviewer will request the following information from both admissions (if not already received):
 - a. Admitting H & P previous and current
 - b. Admitting Labs, previous and current, and
 - c. Discharge Summary from previous admission.
3. The information must be received by HPM within 1 business day of the request.
4. The HPM reviewer will review all documentation and submit to the HPM Medical Director when necessary.
5. The HPM reviewer will contact the hospital before noon when the information has been received before 10 am and by 4 pm when the information has been received before 2pm.
6. The HPM reviewer will discuss with the hospital reviewer any issues and the two reviewers will make a preliminary determination when possible.
7. If the reviewers are unable to come to a consensus, the information will be given to the Medical Directors from HPM and the hospital.
8. The Medical Directors will discuss the case and attempt to make a mutual determination.
9. If the Medical Directors are unable to make a mutually agreed determination the case status determined by HPM will be listed in the authorization request and all further discussion will continue at the post service claims level.

If you should have any questions regarding 15-day readmissions, please feel free to contact your Regional Care Management Team or Provider Services at 1-888-773-2647.

